



inTeam™ Cloud

Experience the Power of Simple

Many organizations are embarking on a digital transformation journey that promises to deliver new and enhanced ways to collaborate and communicate. This movement is also powering cloud adoption as many organizations believe it is a necessary journey that will impact their success, give them a competitive edge over their competitors, and get them closer to their goal of becoming a truly digital organization. At Deltapath, we help organizations of all sizes strategically and positively impact their digital transformation with our cloud solutions.

What is it?

inTeam is the next generation all-in-one communication solution with Push-to-Talk. It is built to deliver impact across multiple industries, and to breakdown the communication and collaboration barriers that confront the ever-changing landscape of the workplace.

How does it work?

inTeam uses the broadband devices your employees already own and the networks you already have in place, making implementation effortless.

Companies with a high volume of users who also service a closed campus environment benefit from a privately hosted cloud solution, which eliminates bandwidth limitations. On-the-other-hand, if you are interested in centralizing communication and do not want to:

- Manage a new IT infrastructure project
- Manage on-premise software applications

Deltapath can manage everything in the cloud so you can focus on your business goals.





What are the benefits?

inTeam has something for every industry and every situation. It can be used anywhere because it does not have any geographical limitations.

The following features are at your fingertip:

- Participate in traditional audio calls
- Initiate an audio conference call, invite participants, and even control a participant's level of involvement in a conference directly from your phone:
 - Allow a participant to listen and speak during a conference
 - Allow a participant to only speak during a conference
 - Allow a participant to only listen during a conference
 - Grant participants administrator privileges
 - Mute, unmute, and eject participants if you are the conference host
- Extend communication and collaboration with video calls when audio calls are not enough
- Stay in touch with your colleagues with text messaging and extend your communication with photos, videos, and file attachments.

Discover Push-to-Talk



Idle



You're Talking



Sarah Talking

Unlike traditional walkie-talkies that offer two-way communication, inTeam's Push-to-Talk connects you to another person or a group of people with just one-touch. Push-to-Talk is ideal in time-sensitive and critical situations because you connect with others instantly. You never have to schedule a meeting, reserve a room, or wait for participants to join the conversation.

With Push-to-Talk integrated with inTeam; companies no longer need to invest in portable handheld two-way radios. Employees don't have to carry multiple devices, plus your employees benefit from an upgraded experience where there is no range limitations and no geographical boundaries. Push-To-Talk can be used any place at any time. Plus, you can control who hears the information you broadcast by assigning inTeam users to groups.



Workflow Integration

inTeam can help organizations keep their workforce more engaged, aligned, and better positioned to promptly respond to anything with incident and alarm notifications. The notifications can communicate anything – an event unfolding, what needs to be accomplished -- which ensures information is never missed, information is never misunderstood, and information is never ignored because an alarm plays and replays until someone acknowledges it and takes responsibility to resolve the issue or complete the task. Simply integrate with a third-party system that uses REST API to receive and relay critical information. You can also track response time for each person, measure performance, recognize coaching opportunities, and improve the process.



inTeam Cloud

Essential Features

- ✓ Supports Apple iOS, Google Android, 3G/LTE
- ✓ Bundled with Push-to-Talk, voice, video and instant messaging
- ✓ Setup Push-to-Talk groups to control who is part of the conversation
- ✓ Access to a comprehensive Push-to-Talk report, which identifies caller, talk group, and date and time of the communication
- ✓ Capture conversations with Push-to-Talk recordings
- ✓ View call history and incident and alarm history
- ✓ Encryption enforced on every communication channel

Supercharge With Booster Features

- Enterprise call recording on all video and voice calls
- Litigation hold on all instant messages
- Alarm Relay and Incident Dispatch System
 - o Customize recipients of a notification
 - o Determine alarm or incident recurrence pattern, interval between each recurrence, and length of time alert is played
 - o Response log and event logs

Discover Why Deltapath Is a Trusted Cloud Service Provider

Readiness



Deltapath's proprietary technology is built from the ground up. That means we own the technology and we always have access to it. Our technology, which focuses on innovation, need, viability, and optimization has been maturing for over a decade. As a result, our technology is optimized for the cloud and optimized to operate over the public internet to help you implement, manage and support your communication needs.

What Cloud Fits?



Deltapath's cloud solution can be privately hosted on your network so you are in full control. It is an ideal solution for organizations that do not have internet due to security risks, and those organizations that must remain compliant with laws and industry regulations that prevent them from moving data offsite. On-the-other-hand, organizations can choose to outsource their entire IT management needs and have all their cloud service needs provided by Deltapath.

All-In-One Solution



Deltapath offers an all in one solution, which helps create simplicity by minimizing the need for multiple providers and experts to support the vision and goals of your company.

Reduce and Simplify



Harnessing our cloud solution will reduce your infrastructure costs and simplify management so you can redirect your funds and resources towards transforming your business and staying competitive.

Scale



We allow you to grow at your own pace and can accommodate fluctuations in your business. Compute and storage capacity are available anytime with our on-demand model so we are always ready for your ideas – big or small.

Data Sovereignty



Deltapath Cloud isolates your data to minimize security risks. There is no co-mingling of data because the database is never shared. This makes our cloud solutions ideal for organizations that must conform to data isolation requirements such as financial, healthcare, and government institutions.

Flexibility



Operational flexibility gives you more say on the software version you are running, configuration options, and scheduling upgrades so you can remain in compliance with your change management rules, guidelines set out by ISO, and other rules and regulations.

Quality



If you operate your network with MPLS or private leased circuits, you can benefit from our privately hosted cloud where all traffic flows within your network with minimal latency and service level guarantee resulting in better transmission speed of text, and better audio and video quality.

Availability and Monitoring



Our team is situated in the northern and eastern hemispheres, which allows Deltapath to monitor servers around the clock to provide you with 99.999% availability. Our cloud infrastructure is hosted in multiple continents connected via a premium network backbone.

Security



Privacy and Security are core business issues. Deltapath has designed, built and maintained a very secure UC solution with many layers of defense. Read our Privacy and Security brochure to discover the steps we take to protect you.

About Deltapath

Deltapath liberates organizations from the barriers that prevent effective communication and revolutionizes the way organizations communicate through innovative technologies that meet the needs and the wants of organizations.

We specialize in solutions that unite different communication platforms, audio and video equipment, telephones, desktops, and mobile devices to make communication accessible and intuitive.

It is our belief that every solution should embody simplicity and offer users the right form of communication for the right occasion, right at their fingertips.

Ordering Information

For more information about inTeam Cloud, please contact your nearest Deltapath sales representative.



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