



# Deltapath Mobile

PRODUCT DATASHEET

Deltapath Mobile is designed to empower businesses to help their employees connect and communicate anytime from anywhere. Solution providers can bundle Deltapath's communication technology with their native products to create an all-star application equipped with video calling capabilities.



## TECHNICAL SPECIFICATIONS

### Supported Hardware and Software

- » iPhone, iPad – iOS 10+
- » Android phones and tablets – 7+

### Automatic Provisioning

- » Scan QR Code to Sign In
- » Automatically sends provisioning data to user's device on login
  - Phonebook
  - Codecs preferences
  - Audio conferencing rooms
  - Instant messaging groups
  - Call forwarding rules
  - User call routing and permissions
  - Virtual meetings
  - Direct Pickup

### Simultaneous Ringing

- » Pairs with user's office extension number
- » Answer office calls on your office phone or mobile device

### Call Pulling

- » Switch an active call from Deltapath Mobile to your desktop phone or Deltapath Engage and vice versa

### Direct Pickup

- » Call/Pickup Group members can add up to 3 pickup keys

### Security and Encryption

- » SIP over TLS
- » SRTP
- » Remote wipe profile
- » Suspend account with auto-logout

### Video/Audio

- » G711U, G711A, G722, iLBC, H264

### Networks

- » WiFi
- » 3G/4G/5G

### Push-To-Talk

- » Real-time audio communication
- » One-to-one or group conversations
- » Create different talk groups
- » Status
  - Idle state: No one is talking in your groups
  - Ready state: You are talking to other group members
  - Broadcasting state: A group member is talking. Speaker is identified by name.
- » Missed conversation indicator

### Conference Room

- » Hassle-free audio conference call wherever, whenever
- » Invite participants to your conference
- » Lookup participants via phonebook
- » Lock conference to prevent eavesdropping
- » Remove participants from the conference
- » Mute participants remotely
- » Control participation level of each invitee:
  - Assign administrator privileges to a participant
  - Permit participant to listen and talk
  - Permit participant to only listen
  - Permit participant to only talk

### Alarm Relay and Incident Dispatch System\*

- » Integrates with any organization's business applications to dispatch incidents and relay alarms to field employees
- » Available APIs
- » Receive and play alarms
- » Users acknowledge alarms
- » Alarm and Incident Response log: Track the number of times a user responds and their response times
- » Alarm and Incident Event log: All triggered alarms and incidents are identified

\* Purchase of Alarm and Incident Dispatch System module required

## User Interface

### History

- » Call log categories: missed, incoming, and outgoing
- » Itemizes date and time of a call, and call duration
- » Tap to dial
- » Save phone number from call history to device phonebook
- » Send a message to a caller/callee

### Chats

- » Real time one-to-one chat and group chats
- » Group messaging supports up to 100 people in a group
- » Cross-site messaging between employees on different servers
- » Turn on and off chat notifications
- » Customize font size -- small, medium, large (iOS only)
- » Timestamp messages
- » Push notifications for received messages
- » Copy, delete, or forward messages (iOS only)
- » Share, forward, reply, copy and delete messages (Android only)
- » Reply to a specific message in a thread
- » Share audio recordings
- » Share images and files from storage apps
- » Emoji collection to enhance text messaging
- » Personal media gallery for every chat (iOS only)
- » Preview
  - iWork files
  - Microsoft Office files (office '97 and newer)
  - RTF files
  - Images
  - CSV files
  - PDF files
  - 3D models in USDZ format
  - MOV
  - MP4
  - Text files with a UTI that conforms to the public.text type

### Contacts

- » Integrate and access multiple phonebooks
  - Add, lookup, and call contacts
  - Personal, department, and site phonebook
  - LDAP/Microsoft AD Corporate Directory
  - Search filtered result with more details such as company, numbers, etc.

### Call

- » Audio or video calls
  - Enable or disable video calls
  - Control video streaming quality with Call Rate
    - 256 kbps
    - 384 kbps
    - 512 kbps
    - 768 kbps
    - 1152 kbps
- » Multiple concurrent calls
  - Roster of callers
  - Move between calls
  - Supports a maximum of 10 calls on hold or conference
  - Merge independent calls to create a conference call
- » Minimize and reposition video call window
  - Live video thumbnail
  - Multitask on video calls – send messages, check call history, lookup a contact, and more
- » Supports SIP URL Dialing
- » Voicemail
- » Add contact to personal contact list or Deltapath contact list
- » Blind call transfer
- » Consultative call transfer
- » Call forwarding
- » Manage status and timeslot schedules

## About Deltapath

Deltapath liberates organizations from the barriers that prevent effective communication and revolutionizes the way organizations communicate through innovative technologies that meet the needs and the wants of organizations.

We specialize in solutions that unite different communication platforms, audio and video equipment, telephones, desktops, and mobile devices to make communication accessible and intuitive.

It is our belief that every solution should embody simplicity and offer users the right form of communication for the right occasion, right at their fingertips.

## Ordering Information

For more information about Deltapath Mobile Software Development Kit, please contact your nearest Deltapath sales representative.



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